



08/29/2011

Dental Select

Dear Dental Select:

My name is Matthew O'Connor and I am the Human Resource Manager at Skymail International, Inc. We had been with Dental Select a few years ago and we have made the decision to come back in June 2011. As it turns out, it was a great decision for our company. I'm writing you this letter to let you know how pleased our employees and I are with your insurance. Reasonable rates, personalized service and Web access to my employee pool was pleasantly found when we partnered with Dental Select for both our Dental and Vision plans.

Regarding our enrollment and changes it couldn't be any easier. The Web portal or a simple phone call is all it takes. It's a very clean and simplified process from an HR perspective. I would like to thank you and your team as well for providing superior service during our enrollment period. The transition was smooth and your representatives were very knowledgeable and graciously catered to our needs because we operate 24 hours a day.

I'm sure you probably know healthcare can be a troublesome and painful experience for the end user. But with Dental Select and having a staff of people like you have to call upon makes my job dealing with healthcare much easier.

In conclusion I thank you, Dental Select for the outstanding support I receive. You have an amazing staff of people, and great Web technology as well to manage our account and I thank you.

Kind Regards,

A handwritten signature in black ink, appearing to read 'Matthew O'Connor', is written in a cursive style.

Matthew O'Connor
Human Resources Manager
Skymail International, Inc.
Ph. 801-977-8900
Fx. 801-303-8972