

Supporting Documentation

For dental professionals who submit claims to Ameritas Life Insurance Corp. and to Ameritas Life Insurance Corp. of New York.

The following is a list of Current Dental Terminology © American Dental Association procedure codes for which we request supporting documentation to establish benefits. In addition to the requested information, narratives or charting notes should be submitted to support your claim in the event the x-rays aren't adequate. All documents should be dated and legible. Please label duplicate films left and right. If you would like radiographic images or other supporting attachments returned, please enclose a self-addressed, stamped envelope with each claim.

If you have questions, please call: 800-487-5553 or visit Ameritas.com, Providers | New York: 800-659-5556 or visit Ameritas.com, Providers
You can also contact our customer relations team at 800-999-9789 Monday through Friday from 7 a.m. to 6 p.m. Mountain Time.

Category of procedures	Procedure codes	Supporting documentation required with claim
Crowns	D2710, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2931	Bitewing and periapical radiographic images
Build-ups	D2950, D2952, D2954	
Inlays	D2510, D2520, D2530, D2610, D2620, D2630, D2650, D2651, D2652	
Onlays	D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664	
Veneers	D2960, D2961, D2962	
Bridge inlay / onlay retainers	D6545-D6634	Bitewing and periapical radiographic images for entire arch
Bridge retainer crowns	D6710-D6794	
Implants	D6010, D6040, D6050	Full mouth series radiographic images
Surgical extractions / Alveoplasty	D7210, D7220, D7230, D7240, D7241, D7251, D7310-D7321	Periapical, full mouth series and panorex radiographic images
SRP / Periodontal surgery	D4210-D4211, D4240-D4241, D4260-D4261, D4263-D4267, D4274, D4341-D4342, D4381	Bitewing and periapical radiographic images, and 6-point periodontal charting (legible, dated, current within 1 year)
Soft tissue grafting	D4270, D4273, D4275-D4285	Intraoral images Include the following information: 1. Millimeters of recession 2. Millimeters of attached gingiva 3. Sulcus/pocket depth 4. Frenum involvement 5. Tooth or teeth involved 6. Has there been an increase in recession in the past 12 months?
Endodontics	D3346-D3348, D3351-D3353, D3355-D3357, D3410, D3421, D3425-D3427	Periapical radiograph images and Panorex radiographic images
Medically necessary orthodontia	D8070-D8090	If the policy has coverage for medically necessary orthodontia, please complete and submit the HLD Index Score Sheet for Medically Necessary Orthodontics. (In Indiana only, please use the Salzmann Index Evaluation Detailed Instructions for Completion.)

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